



HOTSPOT USER GUIDE

8. FAQs

My hotspot won't turn on.

Press and hold the power button until "MiFi" appears on the screen. If it still won't start, try charging the hotspot for a few minutes (see **3. Charging**).

What data plan do the hotspots come with?

The data plan is unlimited.

Does the library monitor my internet usage?

No, we do not monitor, collect, or store your internet activity.

What if I lose or damage the hotspot?

Please keep the hotspot in a safe place and return it by the due date. We will have to charge a replacement fee if the hotspot, case, and/or charger are lost or damaged.

How do I return the hotspot?

You can return the hotspot to a staff member at the branch where it was borrowed. Please do not return hotspots through the drop box.

For more FAQs, please contact us or visit the library website at www.georginalibrary.ca/Mobile-WiFi-Hotspots/

CONTACT US!

If you are having trouble connecting to the hotspot or if you have any other questions, please contact us at:

Keswick Branch: 905-476-5762

Peter Gzowski (Sutton) Branch: 905-722-5702

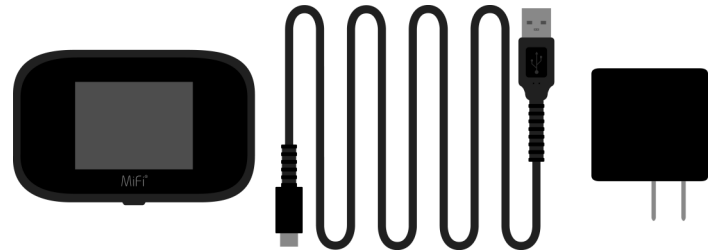
Pefferlaw Branch: 705-437-1514

Email: eservicesupport@georgina.ca

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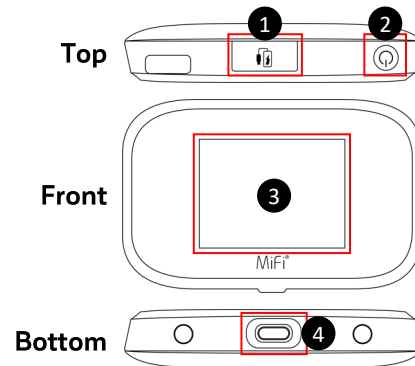
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1. HOTSPOT KIT



Hotspot Device + USB-C to USB Cable + Wall Charger
Hotspot Case + Instruction Guide

2. HOTSPOT DEVICE



- 1 Universal Charging Port (Type A USB)**
Used to charge other devices
- 2 Power Button**
Press and hold down for 2-3 seconds to turn on and off
- 3 Touchscreen Display**
Press to select options on the screen
- 4 USB-C QuickCharge Port**
Used to charge the hotspot

3. CHARGING

To charge the hotspot, you will need the hotspot, the USB to USB-C cable, and the wall charger (see [1. Hotspot Kit](#) and [2. Hotspot Device](#)).

Step 1: Attach the USB connector to the wall charger.

Step 2: Connect the wall charger to an electrical outlet

Step 3: Attach the USB-C connector to the QuickCharge port on the hotspot.

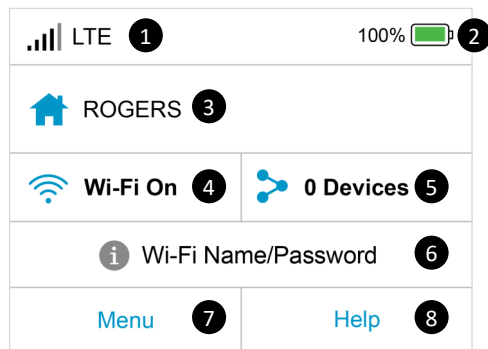
4. POWERING ON

To turn on the hotspot, press and hold down the **power button** (see [2. Hotspot Device](#)) for 2-3 seconds.

Please wait for the Home Screen to load.



5. HOME SCREEN



- 1 Network signal strength indicator
- 2 Battery charge indicator
- 3 Network provider
- 4 Wi-Fi indicator (On/Off)
- 5 Number of devices connected
- 6 Wi-Fi name and password
- 7 Menu
- 8 Help

6. CONNECT A DEVICE

Step 1: Power on the hotspot and your device.

Step 2: From the Home Screen on the hotspot, press “Wi-Fi Name/Password”.



Step 3: Open the Wi-Fi/Network menu on your device:

Look for one of these symbols:



On a MAC: at the top right of the screen (click it)

On a PC: at the bottom right of the screen (click it)

On a tablet/phone: Go to Settings > Wi-Fi or Settings > Connections > Wi-Fi

Note: If you are using a tablet or phone, you may need to turn on your Wi-Fi before you go to Step 4.

Step 4: You should see a list of available Wi-Fi networks. From the list, select the Wi-Fi name for your hotspot (see [step 2](#)).

Step 5: Enter the Wi-Fi password (see [step 2](#)).

You can connect up to 15 Wi-Fi enabled devices to the hotspot at a time, including computers, laptops, tablets, eReaders, and smartphones.

Please note that connecting multiple devices, streaming videos, online gaming, and large downloads can slow down your hotspot internet connection.

7. POWERING OFF

To turn off the hotspot, press and hold down the **power button** (see [2. Hotspot Device](#)) for 2-3 seconds.

The screen will turn off.

